Feedback on the **Strategy for the Development of Primary Healthcare Services in the Cook Islands** Meeting held at TMO ESR Wed 28 July 2021 at 11:00am

Attendance

	Name	Designation
1	Bob Williams	Secretary of Health
2	Dr Yin Yin May	Director, Hospital Health Services
3	Dr Tereapii Uka	Director, Public Health
4	Dr Nuhisifa Williams	Manager, Policy and Planning
5	Dr Helen Heimoana	Acting Director, Primary Care
6	Rangi Tairi	Nurse Manager
7	Mataitirangi Tuakana	Senior Finance Officer
8	Helen Maunga	Policy Advisor

General Feedback		Comments		ADB Feedback	
1	Content and Messaging	re re TI	onsensus has been eached that the document effects the aspirations of MO for Primary care ealth services and elivery		
		de Fa re th th	complementary ocument on Healthcare acility standards is now equired (please advise if is is also part of the work at is still to come) void assumptions	Seeking Permission to share PNG Standards Document. Draft standards review of Tupapa completed.	
2	Document grammar and syntax	a. Ad th	dopt NZ spelling across le document and ensure consistency of terms lroughout	"Program" changed to "Programme" throughout document. To be reviewed during edit.	
3	References and Citations	b. No	rovide references for atements ote documents being ted like the National ealth Strategy will expire 2021	Noted	
		fo Tr se	se STEPS 2013 -2015 or data (to be emailed to revor Gowland on a eparate email) ite relevant legislation	Updated data now included from latest STEPS Report. Done	

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		e. Include relevant	Included
		documents in Annexes for	
		ease of reference	
Speci	fic Comments		
Com ment Num ber	Discussion	Feedback	ADB Feedback
1	Page 1, Paragraph 4 – Centre of Excellence in Primary Health Care	Replace Centre of Excellence to Health Facility of Excellence throughout the documents	Done
2	Page 1, Para 4 – On usage of Tupapa Community Clinic [there should be some consistency with the name of clinic, i.e. Tupapa Community Clinic and Tupapa Clinic to avoid confusion]	Replace Tupapa Community Clinic and Tupapa Clinic with Tupapa Primary Healthcare Services throughout the document	Done
3	Page 3 – The Strategy will ensure that: No.2 reference to Patient Referral Guidelines (PRG)	Add section in the document on this using the reviewed Patient Referral Guidelines emailed to you.	Done
4	Page 4, Paragraph 6, first line – there was some debate around the monitoring of the strategy by the Division of Policy and Planning The Strategy will be monitored and periodically reviewed by the Division of Policy and Planning"	Replace with Policy and Planning Unit	Done
5	Page 6, Paragraph 2, first line – "The demand for services to address non-communicable disease in the Cook Islands is growing due to increasing urbanisation and reduced access to fresh garden food"	Delete highlight and reference the statement	The statement has been amended to delete the comment about the causes of increase in NCDs. Reference is provided to the National Strategy for Control of NCDs (2015-2019). Has this been updated?
6	Page 7 Heading – "A Model of Care for the Cook Islands" What is the Model of Care for the Cook Islands?	Tony contact Dr May for verification of definition in the CI context	

7	Page 8:		Done	
•	Typo Aitutake	Amend to Aitutaki	2 3.1.3	
	four or five clinics	Delete or five		
8	Page 8: There is a comment on the Model	Amend The Hub and Spoke Model for Delivery of Primary Health Care. This will require two models. Redesign model to reflect relationship between: 1. Rarotonga Hospital and the Pa Enua 2. Tupapa, Aitutaki Hospital and Puna	Need to have discussion about what changes are required	
	Aitutaki Hospital Puna Clinics Pa Enua Clinics	Use the following terms throughout document: 1. Aitutaki Health Centre 2. Puna Health Centres 3. Pa Enua Health Centres	Document has been amended. All Health Facilities are "Health Centres" apart from Rarotonga "Hospital".	
9	Page 9 Heading – Aitutaki Hospital The public health nurse and health protection officers are not mentioned here	Insert public health nurse and health protection officers	Done	
10	Page 11 – Australasian Health Facility Design Guidelines (healthfacility guidelines.com.au)	Appendix this guideline	Done	
11	Page 11 – Ensuring that all buildings are constructed in accordance with the Building Code of Cook Islands	Cite relevant Legislation of Building Code of the Cook Islands	Done	
12	Page 11 – Ensuring that fire prevention, containment and control equipment is installed consistent with relevant Cook Islands legislation	Cite relevant legislation	Done. There is no relevant legislation, but there is a Strategic Roadmap for Emergency Management in Cook Islands (2018 – 2023)	
13	Page 11 – Providing amenities for staff consistent with relevant industrial legislation	Cite relevant legislation	Done	
14	Page 13, Paragraph 3 "The quality of primary	Delete this paragraph as it is based on an assumption	Deleted.	

15	health care is a product of the prevailing culture and environment of the health system" Page 16: Bullet points	Insert another bullet point to include Sexual Reproductive Health services accessible	This comment was taken from the WHO Quality in Primary Healthcare document. Done
16	Page 16: Last paragraph	for all	Dono (Not curo why?)
16 17	Page 16: Last paragraph Tupapa Pharmacy Size and Design	Delete last paragraph Comments from Chief Pharmacist Andrew Francis Orange: Existing structure lacks space and physical facilities required for a primary health care facility, specifically: Not enough dispensing space (benches are not wide enough) Not enough shelf/cupboard/drawer space for medicines and consumables to be dispensed Limited space for staff to move between computers, dispensing stations, and patient hatches Limited space and privacy for counselling patients Limited storage space for bulk supplies of medicines and containers required for a busy pharmacy CD safe needs to be upgraded to meet legislative requirements but requires wall space for the safe to be properly attached to the building (Narcotic Regulations 1996). A fit-for-purpose pharmacy will require quite an extensive refit/renovation to expand the existing footprint and make it a safer and much more functional workspace	Done (Not sure why?) Comments are noted. Space may be adequate if it is just a dispensary and bulk stores of medicine are held somewhere else. (Rarotonga Hospital?) The existing Pharmacy at Tupapa is 13.8 sq m. The Standards specify that the Pharmacy dispensing area should be 9.0 sq m and there are options for a 5 sq m and a 10 sq m drug store. Standard Drawings will be provided.