

Feedback on the **Strategy for the Development of Primary Healthcare Services in the Cook Islands**
Meeting held at TMO ESR Wed 28 July 2021 at 11:00am

Attendance

	Name	Designation
1	Bob Williams	Secretary of Health
2	Dr Yin Yin May	Director, Hospital Health Services
3	Dr Tereapii Uka	Director, Public Health
4	Dr Nuhisifa Williams	Manager, Policy and Planning
5	Dr Helen Heimoana	Acting Director, Primary Care
6	Rangi Tairi	Nurse Manager
7	Mataitirangi Tuakana	Senior Finance Officer
8	Helen Maunga	Policy Advisor

General Feedback		Comments	ADB Feedback
1	Content and Messaging	a. Consensus has been reached that the document reflects the aspirations of TMO for Primary care health services and delivery	
		b. A <u>complementary document on Healthcare Facility standards</u> is now required (please advise if this is also part of the work that is still to come)	1. Seeking Permission to share PNG Standards Document. 2. Draft standards review of Tupapa completed.
		c. Avoid assumptions	
2	Document grammar and syntax	a. Adopt NZ spelling across the document and ensure consistency of terms throughout	“Program” changed to “Programme” throughout document. To be reviewed during edit.
3	References and Citations	a. Provide references for statements	
		b. Note documents being cited like the National Health Strategy will expire in 2021	Noted
		c. Use STEPS 2013 -2015 for data (to be emailed to Trevor Gowland on a separate email)	Updated data now included from latest STEPS Report.
		d. Cite relevant legislation	Done

		e. Include relevant documents in Annexes for ease of reference	Included
Specific Comments			
Com ment Num ber	Discussion	Feedback	ADB Feedback
1	Page 1, Paragraph 4 – Centre of Excellence in Primary Health Care	Replace Centre of Excellence to Health Facility of Excellence throughout the documents	Done
2	Page 1, Para 4 – On usage of Tupapa Community Clinic [there should be some consistency with the name of clinic, i.e. Tupapa Community Clinic and Tupapa Clinic to avoid confusion]	Replace Tupapa Community Clinic and Tupapa Clinic with <u>Tupapa Primary Healthcare Services</u> throughout the document	Done
3	Page 3 – The Strategy will ensure that: No.2 reference to Patient Referral Guidelines (PRG)	Add section in the document on this using the reviewed Patient Referral Guidelines emailed to you.	Done
4	Page 4, Paragraph 6, first line – there was some debate around the monitoring of the strategy by the Division of Policy and Planning <i>The Strategy will be monitored and periodically reviewed by the Division of Policy and Planning...</i>	Replace with Policy and Planning Unit	Done
5	Page 6, Paragraph 2, first line – <i>“The demand for services to address non-communicable disease in the Cook Islands is growing due to increasing urbanisation and reduced access to fresh garden food”</i>	Delete highlight and reference the statement	The statement has been amended to delete the comment about the causes of increase in NCDs. Reference is provided to the National Strategy for Control of NCDs (2015-2019). Has this been updated?
6	Page 7 Heading – “A Model of Care for the Cook Islands” What is the Model of Care for the Cook Islands?	Tony contact Dr May for verification of definition in the CI context	

	health care is a product of the prevailing culture and environment of the health system”		This comment was taken from the WHO Quality in Primary Healthcare document.
15	Page 16: Bullet points	Insert another bullet point to include Sexual Reproductive Health services accessible for all	Done
16	Page 16: Last paragraph	Delete last paragraph	Done (Not sure why?)
17	Tupapa Pharmacy Size and Design	<p>Comments from Chief Pharmacist Andrew Francis Orange:</p> <p>Existing structure lacks space and physical facilities required for a primary health care facility, specifically:</p> <ul style="list-style-type: none"> ▪ Not enough dispensing space (benches are not wide enough) ▪ Not enough shelf/cupboard/drawer space for medicines and consumables to be dispensed ▪ Limited space for staff to move between computers, dispensing stations, and patient hatches ▪ Limited space and privacy for counselling patients ▪ Limited storage space for bulk supplies of medicines and containers required for a busy pharmacy <p>CD safe needs to be upgraded to meet legislative requirements but requires wall space for the safe to be properly attached to the building (Narcotic Regulations 1996).</p> <p>A fit-for-purpose pharmacy will require quite an extensive refit/renovation to expand the existing footprint and make it a safer and much more functional workspace</p>	<p>Comments are noted. Space may be adequate if it is just a dispensary and bulk stores of medicine are held somewhere else. (Rarotonga Hospital?)</p> <p>The existing Pharmacy at Tupapa is 13.8 sq m. The Standards specify that the Pharmacy dispensing area should be 9.0 sq m and there are options for a 5 sq m and a 10 sq m drug store. Standard Drawings will be provided.</p>

